



PRODUCT WARRANTY

The warranty period for products manufactured by BIIOSTTEK TECHOS S.L. is 5 years and will take effect from the moment the customer receives the product.

The warranty cover cost of repair, replacement of parts and labor on the incidence derived by a manufacturing fault or operation, unless subject to its origin in the design and / or manufacture of the product, this being conditional on the product used and installed according to the specifications given by BIIOSTTEK in assembly drawings and maintenance manuals attached to each product.

It is recommended that the installation company offer to customer a guarantee of the product installation and periodic review as established by BIIOSTTEK in the maintenance manuals. In the absence of any commitment of the installation company with the customer and latter demands for the necessary review, BIIOSTTEK will appoint another installation company for the revision, if this is not possible, the review will be carried out by BIIOSTTEK, always under the approval of the budget by the customer for execution and displacement.

The product warranty does NOT cover:

Incidents arising from misuse, bigger weight on the structure, or increased glass surface different from the one calculated for the product, if the product has been tampered with by unauthorized persons, breakdowns for reasons unrelated to it, incompatibilities with other products or improper installation, event sudden unpredictable affecting glazing or a natural disaster. Failure to observe these requirements or non-observance of the operating instructions will void any warranty or guarantee claim.